

General information on the consumer credit intermediary

Bezvafinance s.r.o., based in Revoluční 724/7, Staré Město, 110 00 Praha 1, Company registration number: 241 86 104, file reference number in business register C 186711 registered at Městský soud in Prague (hereinafter referred to as the **"Intermediary"**), carries on the business activity of an independent credit intermediary on the basis of a trade license in accordance with § 170 of Act No. 257/2016 Coll., on Consumer Credit.

Email: info@bezvafinance.cz

- The intermediary arranges consumer credits on behalf of the providers and into the bank account of the providers. Consumers complete the application or inform themselves via other services provided by the intermediary free of charge. The intermediary is not entitled to receive a remuneration or incentive from the consumer, the provider, or a third party at the same time.
- The intermediary does not conclude the mediation contract with the consumer. The conclusion of a consumer credit intermediation contract shall not be linked to any ancillary service.
- The intermediary does not provide any advice under the provisions of §85 of Act No. 257/2016 Coll. on consumer credit.

Internal complaint handling mechanism:

[Internal complaint handling directives](#)

Information on the financial arbitrator

An out-of-court resolution authority for consumer disputes. Consumers can resolve disputes arising out of a credit agreement out-of-court with a Financial Arbitrator, Company registration number: 72346522, based in Legerova 69, 110 00 Prague 1.

www.finarbitr.cz

Supervisory authority

The authority overlooking compliance with the obligations set out by act no. 257/2016 Coll., on consumer credit, is Česká národní banka (Czech national bank), Company registration number: 481 36 450, based in Na Příkopě 28, 115 03 Praha 1.

www.cnb.cz